



FEMA

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Fact Sheet

FEMA May Provide Help with Hotels, Motels for Louisiana Disaster Survivors Unable to Live at Home

You may be able to receive assistance to stay in a hotel or motel if you're unable to return home as a result of Louisiana's recent severe storms and flooding.

Here's some information on FEMA's Transitional Sheltering Assistance (TSA) program that may help with short-term lodging assistance if you're a Louisiana disaster survivor:

First, register for FEMA help

- If you're a homeowner or renter you may register for FEMA help two ways:
 - Go online at DisasterAssistance.gov.
 - Call the FEMA helpline 800-621-3362. If you use TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

Who is eligible?

If you were displaced in the storm, have registered with FEMA, and are living in one of these four categories of places after the storm, you are eligible for help from the TSA program:

- Living in a car
- Living in a hotel/motel
- Living in a mass shelter
- Living at your place of employment

Other important information about eligibility

- You may also be eligible for short-term lodging assistance if your home is damaged, destroyed, inaccessible or lacking power as a result of the severe storms and floods in the following parishes: **Acadia, Ascension, Avoyelles, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Jefferson Davis, Lafayette,**

Livingston, Point Coupee, St. Helena, St. Landry, St. Martin, St. Tammany, Tangipahoa, Vermilion, Washington and West Feliciana.

- FEMA will contact you to inquire about your current housing situation and provide instructions on how to receive short-term lodging.
- You don't need to wait for a FEMA housing inspector visit for to be considered for short-term lodging.

How to find participating hotels and motels

- Go online to femaevachotels.com. If you're unable to access the website you may call the FEMA helpline at 800-321-3362. If you use TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.

Which costs TSA covers

- TSA covers the cost and taxes of the hotel or motel room. Meals, telephone calls and other incidental charges are not covered.
- Room charges are made directly to the hotel or motel.

How long TSA lasts

- After up to 14 days in a hotel or motel you may receive an extension if you're still unable to return home. If you're able to get back home, move to longer-term housing or if a FEMA housing inspector determines your home is habitable, you may no longer be eligible for the TSA.
- FEMA will contact you every day to keep you updated about your continued eligibility. Be sure to keep your contact information current so you'll receive these calls. Update your information online at DisasterAssistance.gov or call the FEMA helpline at 800-321-3362. If you use TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.
- When you check in, the participating hotel or motel will inform you of your checkout deadline.

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